Adobe Investor Meeting

March 26, 2024



Welcome

Jonathan Vaas VP, Investor Relations



Safe harbor statement and disclaimers

In addition to historical information, this presentation and accompanying oral commentary (the "Materials") contains "forward-looking statements" within the meaning of applicable securities law, including statements related to our product development plans and new or enhanced offerings; our business, innovation and artificial intelligence ("AI") momentum; our market and AI opportunity and future growth; financial and monetization strategy; market and AI trends; strategic investments; current macroeconomic conditions; fluctuations in foreign currency exchange rates; revenue; operating margin; operating efficiencies; annualized recurring revenue; tax rate on a GAAP and non-GAAP basis; earnings per share on a GAAP and non-GAAP basis; our stock repurchases; share count; industry positioning; and customer acquisition and retention. In addition, when used in the Materials, the words "will," "expects," "could," "would," "may," "anticipates," "intends," "plans," "believes," "seeks," "targets," "estimates," "looks for," "looks to," "continues" and similar expressions, as well as statements regarding our focus for the future, are generally intended to identify forwardlooking statements. Each of the forward-looking statements we make in the Materials involves risks, uncertainties and assumptions based on information available to us as of the date of this presentation. Such risks and uncertainties, many of which relate to matters beyond our control, could cause actual results to differ materially and adversely from these forward-looking statements. Factors that might cause or contribute to such differences include, but are not limited to: failure to innovate effectively and meet customer needs; issues relating to development and use of AI; failure to realize the anticipated benefits of investments or acquisitions; failure to compete effectively; damage to our reputation or brands; service interruptions or failures in information technology systems by us or third parties; security incidents; failure to effectively develop, manage and maintain critical third-party business relationships; risks associated with being a multinational corporation and adverse macroeconomic conditions; failure to recruit and retain key personnel; complex sales cycles; changes in, and compliance with, global laws and regulations, including those related to information security and privacy; failure to protect our intellectual property; litigation, regulatory inquiries and intellectual property infringement claims; changes in tax regulations; complex government procurement processes; risks related to fluctuations in or the timing of revenue recognition from our subscription offerings; fluctuations in foreign currency exchange rates; impairment charges; our existing and future debt obligations; catastrophic events; and fluctuations in our stock price. Further information on these and other risk factors are discussed in the section titled "Risk Factors" in Adobe's most recently filed Annual Report on Form 10-K and Adobe's most recently filed Quarterly Reports on Form 10-Q. The risks described in the Materials and in Adobe's filings with the U.S. Securities and Exchange Commission should be carefully reviewed. Adobe assumes no obligation to, and does not currently intend to, update the forward-looking statements.

The Materials contain non-GAAP financial measures. Reconciliations between GAAP and non-GAAP financial measures, and information regarding the use of non-GAAP financial measures, are available in the Appendix to these slides and on <u>www.adobe.com/ADBE</u>.

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Numbers in the Materials may be rounded for presentation purposes.

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Agenda

Shantanu Narayen	Strategy update
Dan Durn	Financial update
Live Q&A	



Strategy update

Shantanu Narayen Chair & CEO



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Customers

59% 5,000+ employees



Partners



Announcements

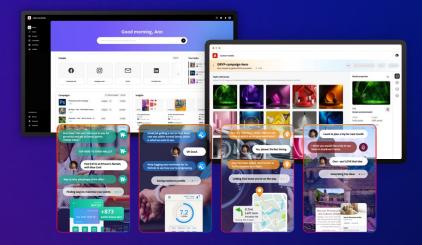
Adobe Unveils the Future of Customer Experience Management (CXM) in the Age of Generative AI

Adobe Accelerates Data-Driven Personalization at Scale with Adobe Experience Platform Innovations

Adobe Announces Generative AI Solutions to Jumpstart Content Supply Chain for Enterprises

Adobe Leverages AI to Advance Personalized Customer Journeys Through Real-Time Experimentation

Adobe Introduces Firefly Services and Custom Models to Accelerate Enterprise Content Creation and Production







\$**5.18**B

in revenue

11% Y/Y growth 12% Y/Y growth in constant currency **\$1.36** GAAP EPS **\$4.48** Non-GAAP EPS +18% Y/Y growth



Reconciliations between GAAP and non-GAAP results are included in the Appendix.

Adobe FY2024 financial targets

March 26, 2024

Total Revenue	\$21.30 billion to \$21.50 billion	
Digital Media ARR	~\$1.90 billion of net new ARR	
Digital Media segment revenue	\$15.75 billion to \$15.85 billion	
Digital Experience segment revenue	\$5.275 billion to \$5.375 billion	
Digital Experience subscription revenue	\$4.75 billion to \$4.80 billion	
Tax rate	GAAP: ~20.5%	Non-GAAP: ~18.5%
Earnings per share ¹	GAAP: \$11.26 to \$11.66	Non-GAAP: \$17.60 to \$18.00

¹Targets assume diluted share count of ~454 million for fiscal year 2024

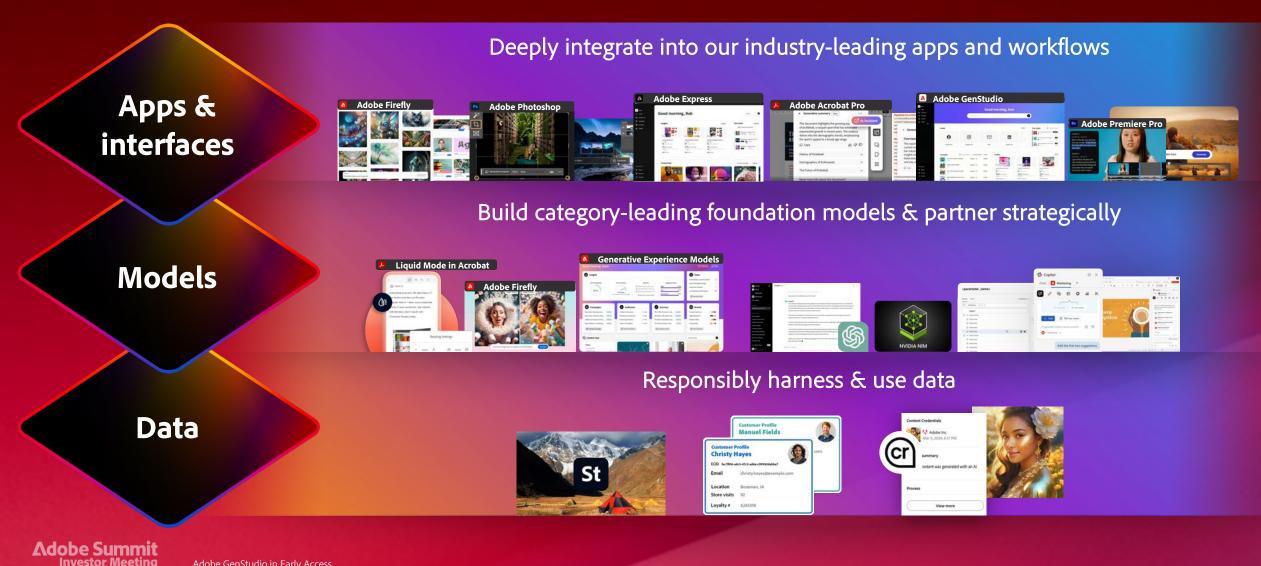
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The information discussed on this slide contains forward looking statements that involve risk and uncertainty. Actual results may differ materially. For a discussion of these risks and uncertainties, you should review Adobe's SEC filings. Reconciliations between GAAP and non-GAAP financial targets are included in the Appendix.

Adobe's innovation shaping every era

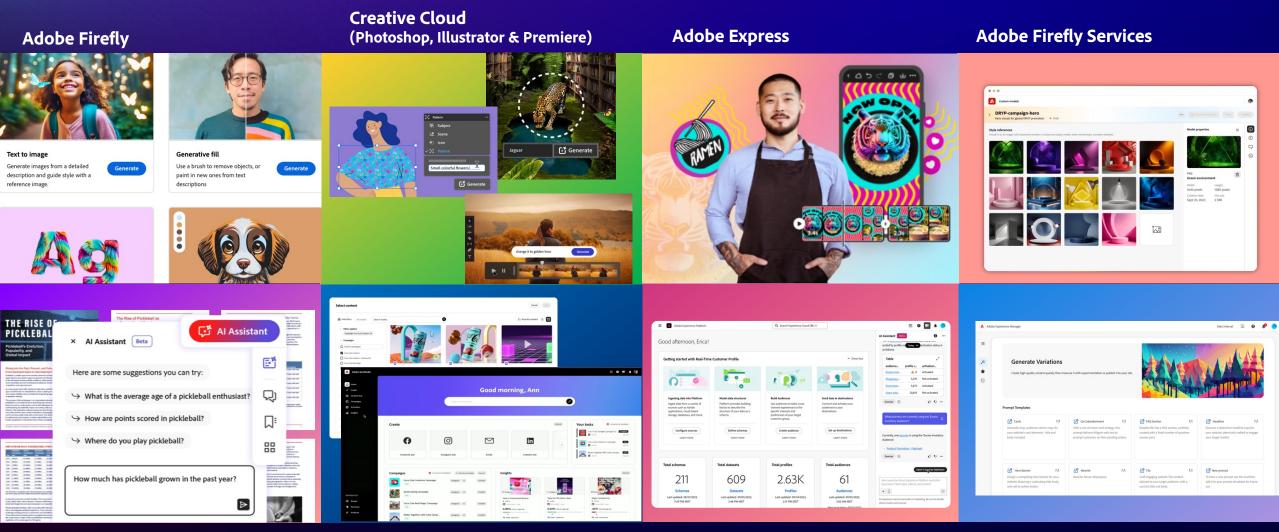


Adobe's ecosystem approach to Al innovation



Adobe GenStudio in Early Access

AI innovation we've delivered in the past year



AI Assistant in Acrobat & Reader

Adobe GenStudio

Adobe Experience Platform Al Assistant

AEM Sites with GenAI

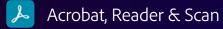


Monetizing generative AI innovation

New user growth



Adobe Express



Creative Cloud

Increased product value and engagement

Ps Lr Pr Ai ...

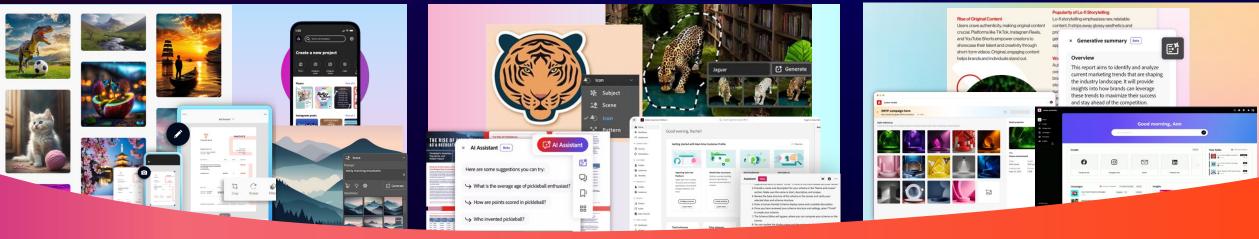
- Creative Cloud Generative Credits
- 👃 Al Assistant for Acrobat
- **A** Experience Cloud AI Services

New offerings and services









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AI enabling cloud convergence & supercharging personalized digital experiences

Workflow & Planning



Creation & Production



Asset

Management



Adobe Real-time

Customer Data Platform

Delivery & Activation



Reporting & Insights



Changing the world through *personalized* **digital experiences** Accelerating growth in the AI era

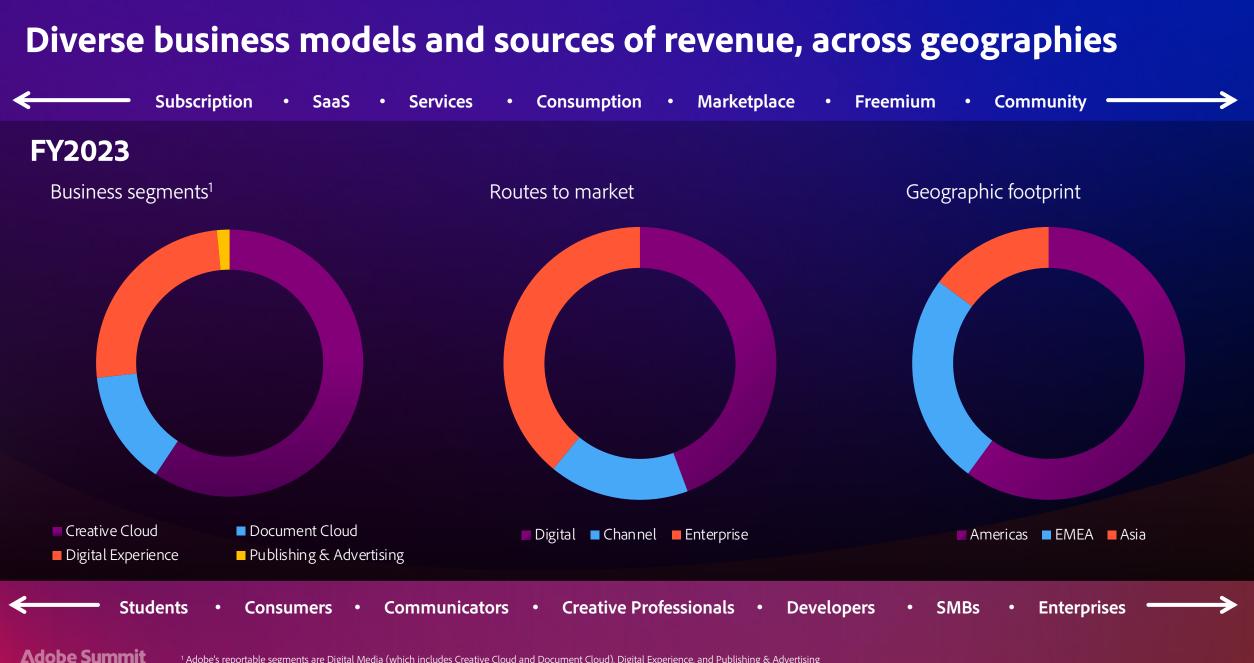


Financial update

Dan Durn

Chief Financial Officer & EVP, Finance, Technology Services & Operations





¹ Adobe's reportable segments are Digital Media (which includes Creative Cloud and Document Cloud), Digital Experience, and Publishing & Advertising Source: Adobe, December 2023

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Best-in-class subscription revenue model





During FY2020, we reclassified revenue from our Advertising Cloud offerings from subscription to non-subscription. Financial information beginning in FY2018 has been updated to reflect this reclassification. ¹ FY2024 estimates based on Adobe's total revenue targets at midpoint, issued December 13, 2023 and affirmed on March 26, 2024. <u>Source: Adobe, March 2024</u>

World-class margins and profits





Reconciliations between GAAP and non-GAAP results are included in the Appendix. Source: Adobe, December 2023

Growing recurring book of business

Remaining performance obligations





Source: Adobe, December 2023



Digital Media opportunity

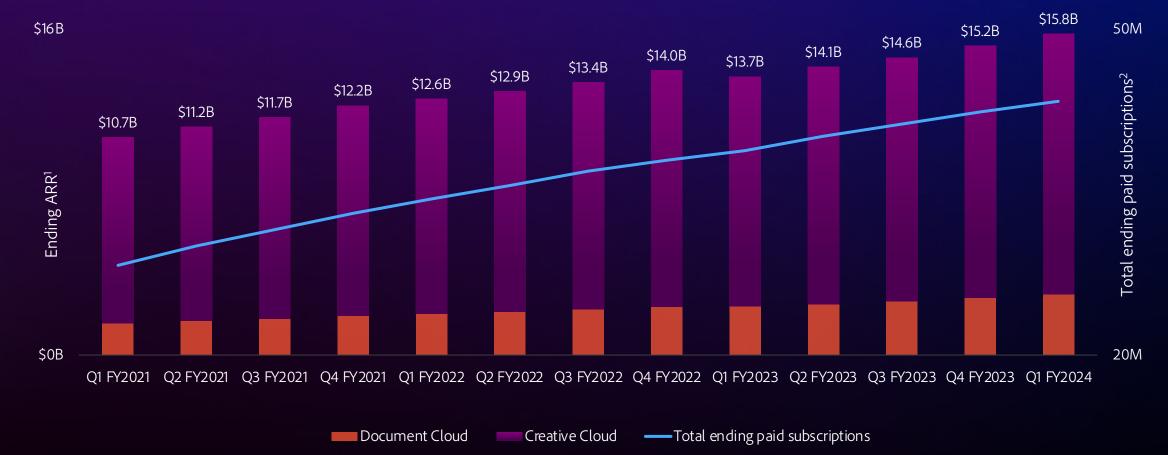




Digital Media business momentum



Digital Media ending ARR and ending subscriptions



¹ FY2021 ending Annualized Recurring Revenue (ARR) at December 2020 currency rates, FY2022 ending ARR at December 2021 currency rates, FY2023 ending ARR at December 2023 currency rates. As a result of the 2022 Russia-Ukraine war, subsequent to Q1 FY2022, ARR balances were reduced by amounts representing the entirety of Adobe's ARR in Russia, Belarus and Ukraine. Q1 FY2022 ending ARR is presented above at amounts prior to this reduction.

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² Total ending paid subscriptions, excluding EDU & Enterprise Source: Adobe, March 2024

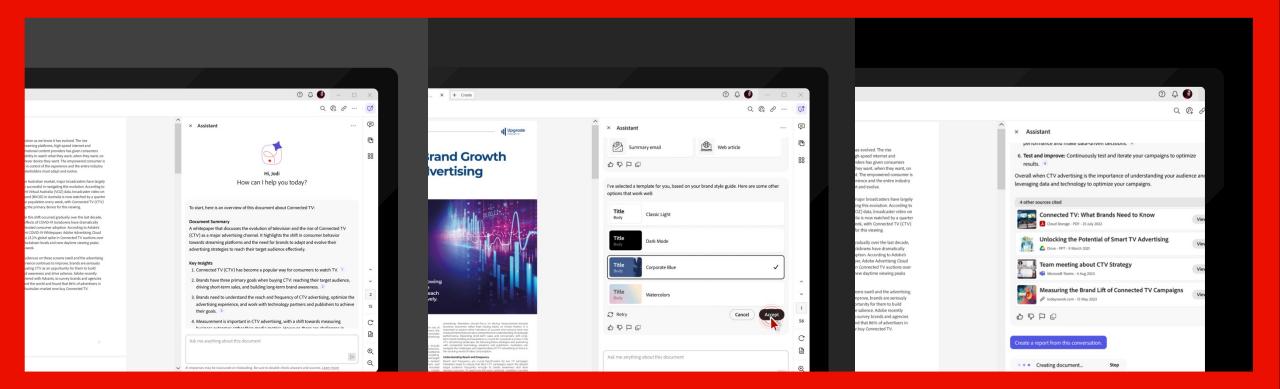


Document Cloud opportunity





What to expect in Document Cloud: insight, creation and collaboration



Document insight: AI-assisted conversational experiences

Document creation: Al-powered authoring, editing and formatting Document collaboration: AI-supported review process



The AI opportunity for Document Cloud



More value Lydia Looks great! Ship Adee **Document Cloud** You aot it. mbed PDF Extract PDF Conten

More users

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Conversational insight, assisted creation and streamlined collaboration for paid users

- Integrated conversational AI Assistant for Acrobat
- Accelerate document insights
- Streamline consumption, creation & collaboration
- Elevate PDF to a knowledge repository

AI Assistant in Acrobat Reader provides new opportunities to monetize free MAU

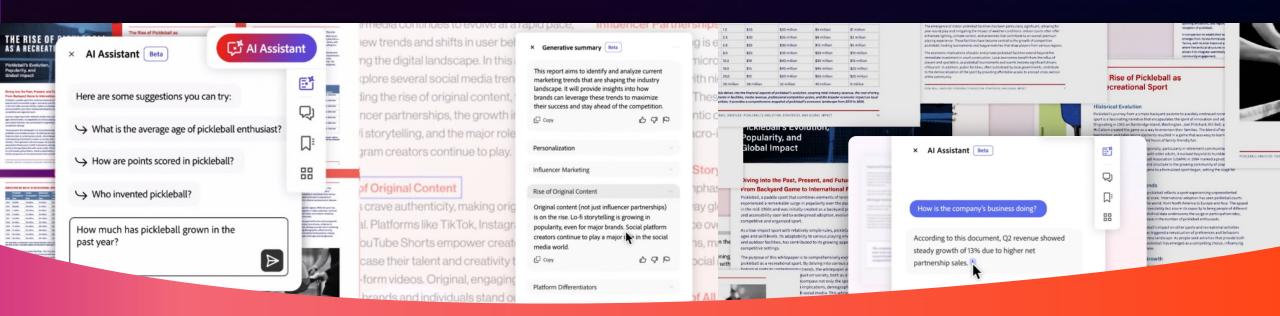
- AI Assistant integrated into free Reader
- Provide AI onramp for hundreds of millions of users
- Available across desktop, web and mobile

Al innovation drives new monetization opportunities

Access to AI Assistant brings more power to PDF across Reader and Acrobat offerings

Monetization of consumption, creation, and collaboration with paid generative AI plans across Reader and Acrobat on all surfaces Enterprise APIs and controls, paid generative AI offer and increased value in Acrobat drive higher penetration in enterprises

Individuals to enterprises

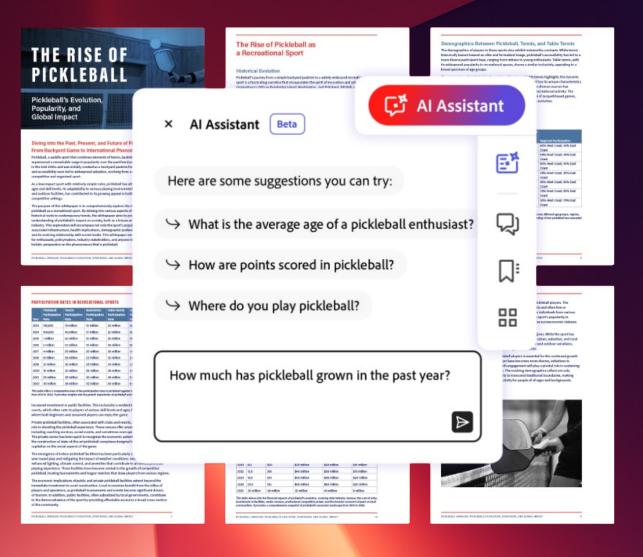


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AI Assistant innovation

Unlocking new value from the information inside the approximately **3 trillion PDFs¹** in the world.

- A new way to get to what matters. Significantly benefits users by transforming their productivity and workflows
- Builds upon third party LLMs and AI and ML models in Acrobat Liquid Mode
- Intelligent citations: Adobe's custom attribution engine can easily verify the source of AI Assistant's answers



Adobe Summit Investor Meeting ¹ Adobe, March 2024 Al Assistant in Acrobat and Reader in Early Access

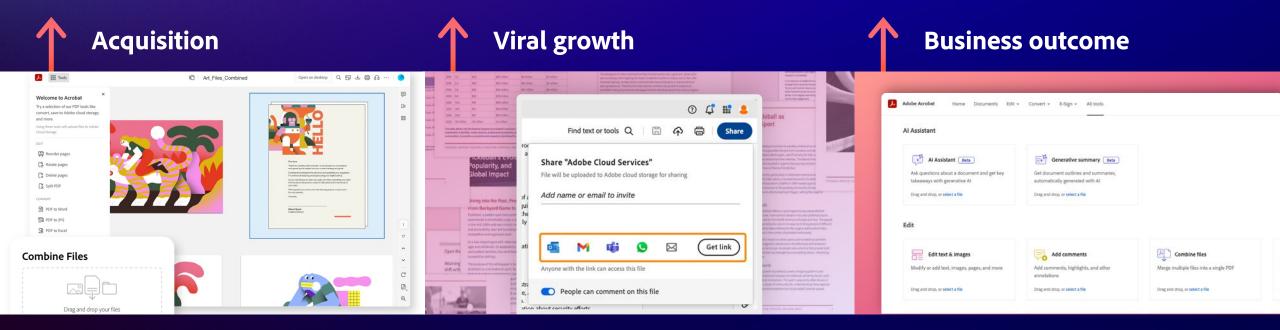
PLG & viral growth loops drive audience expansion Users • Multi surface • Multi channel • Freemium Conversion • Freemium features Paywall testing Al Assistant Engagement Collaboration Review & Comment eSignatures Adobe Summit **Investor Meeting**

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PLG means Product Led Growth. AI Assistant in Acrobat and Reader in Early Access

Acrobat on the web: PLG results





>70% Y/Y increase in monthly active users (MAU)¹

>200%

Y/Y increase in users sharing documents via link-sharing²

>65%

Y/Y increase in new paid subscriptions from the web funnel³



Y/Y growth in Acrobat on the web MAU, Q1FY24
 Average monthly unique MAU sharing documents for view & review, Q1FY24
 Paid subscriptions sourced from all Acrobat on the web surfaces, FY2023

Document Cloud revenue mix

FY2023



Adobe Summit Investor Meeting Source: Adobe, December 2023

2027 Document Cloud total addressable market



2027 Document Cloud TAM \sim \$478

 \sim **\$25B** Knowledge Workers

- High propensity use cases
- Advanced Gen AI, including collaboration
- Increased organizational penetration
- Expanded opportunity for creation & creative use
- e-Signature for SMBs and Enterprises

~\$22B

Communicators

- Broader web & mobile use cases
- Generative AI Reader consumption use
- Expanded opportunity for creation & creative use
- e-Signature for general use





Creative Cloud opportunity





What to expect in Creative Cloud: unleashing a new era of creativity





Adobe Firefly foundation models built for all media types Generative AI natively built into Creative Cloud flagship apps

AI-first creative apps with Adobe Express and Firefly web app Adobe Firefly Services and GenStudio for personalization and automation at scale



The AI opportunity for Creative Cloud



More value Generate GIFT BUIDE **Creative Cloud** \mathbf{V}

Supercharge content creation

- Enrich ideation and exploration across media types
- Deliver the power and precision professionals need
- Accelerate previously costly production workflows
- Streamline stakeholder collaboration
- Drive content personalization at scale

Fast and fun creative expression

- Remove onboarding friction with AI-first creation apps
- Empower students and creators to promote ideas
- Enable marketers to work at the speed of social
- Encourage consumers to express themselves

More users



Al innovation drives new monetization opportunities



Adobe Express and Firefly web app

- Expand new user adoption through freemium offerings
- Drive free to paid conversion with usage limits on generative AI capabilities
- Offer new revenue stream with Generative Credits

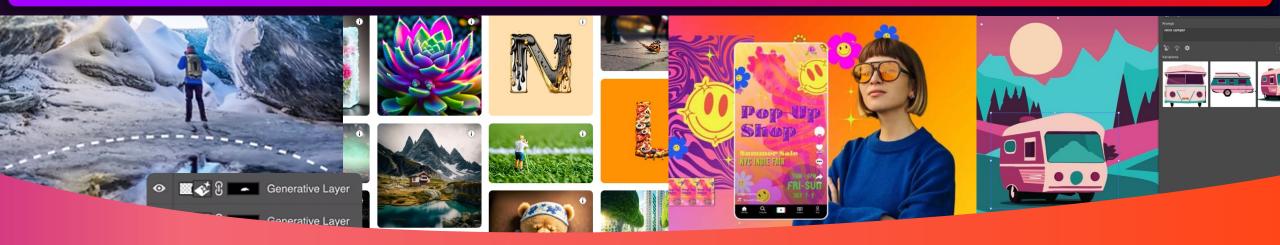
Creative Cloud apps & services

- Increase value in flagship apps
- Expand customer base / seats through improved onboarding and user success
- Further increase engagement / retention
- Offer new revenue stream with Generative Credits

Adobe Creation and Production for Businesses

- Drive Custom Model adoption
- Drive adoption of Firefly Services for automation
- New GenStudio solution
- Enable workflows across Creative Cloud, Express, GenStudio and partners

Subscriptions and consumption





Al momentum

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Adobe Firefly

>**6.5**B

Images generated since March 2023¹

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< Text to image

Ps Adobe Photoshop

>50%

Increase in average monthly social interactions following the public beta release of Generative Fill in Photoshop² >**30%** Y/Y increase in gross new Photoshop subscriptions³ **Adobe Express**

>100%

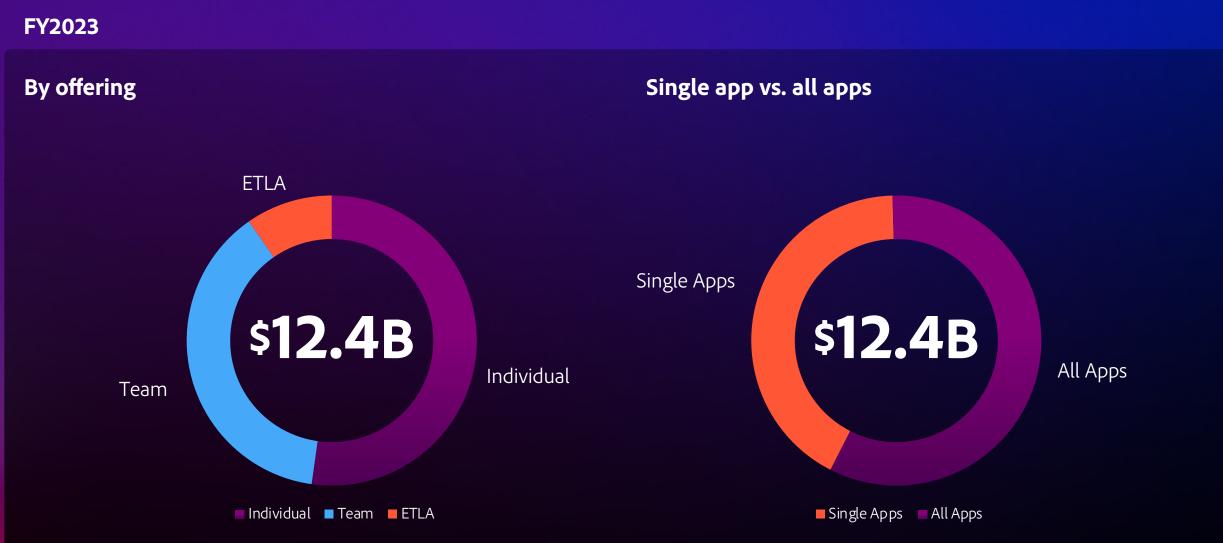
Y/Y growth in exports from Adobe Express⁴

>40%

Mobile beta users who have used a GenAl feature⁵



Adobe, March 2024
 Average monthly social interactions from May 2023 to January 2024 as compared to December 2022 to April 2023
 Photoshop single-app gross new units Q3-Q4 FY23 compared to Q3-Q4 FY22
 Y/Y growth in cumulative exports from Adobe Express, exiting Q1 FY24
 Since launch on 3/7/24 through 3/18/24



Creative Cloud ending ARR mix

Source: Adobe, December 2023

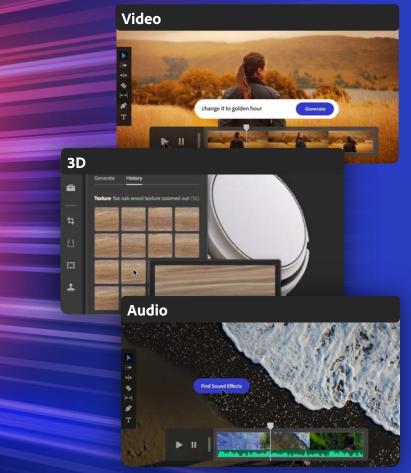
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Innovation roadmap







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Introduction to Firefly Services



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Firefly Services in Limited Release. Custom Models for Firefly Services Coming Soon

2027 Creative Cloud total addressable market





2027 Creative Cloud TAM \sim \$91B

~\$**44**B

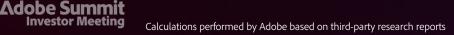
Professional Creativity

- Increasing value in CC flagships through GenAI features
 and collaboration
- Expanding reach with more approachable AI-enabled and web-based creative tools
- New content generation solutions for enterprises & pros to deliver personalization at scale (custom models, APIs)
- Content automation

~\$**47**B

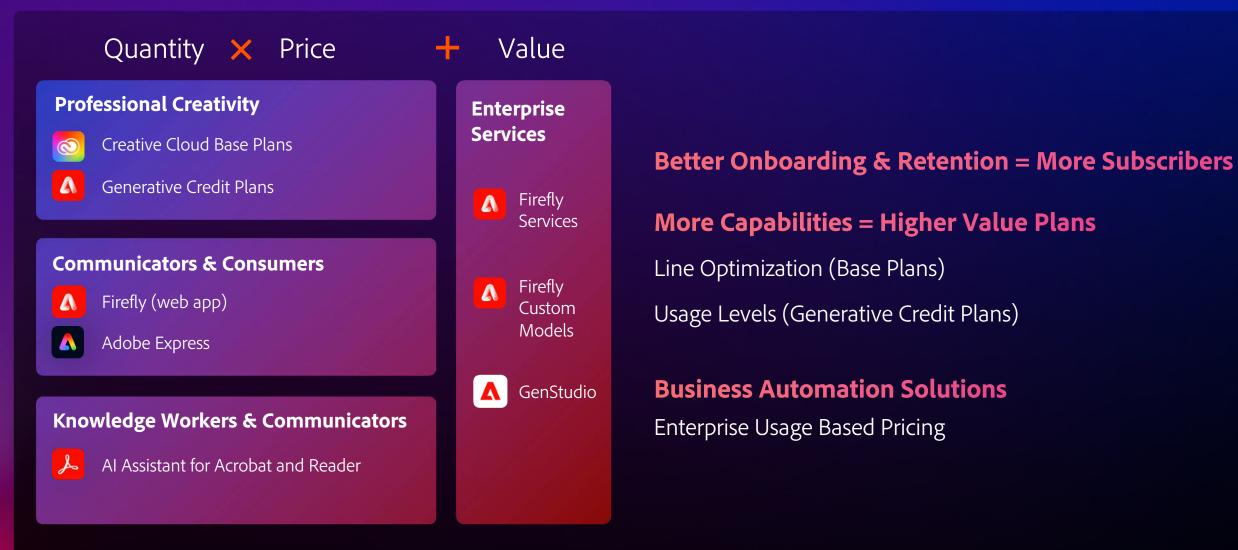
Communicators & Consumers

- Al-first creative apps enabling more people to participate in creative expression
- Growth in content creation among students, marketers and small businesses
- Continued expansion of the creator economy
- New revenue streams with Generative Credits



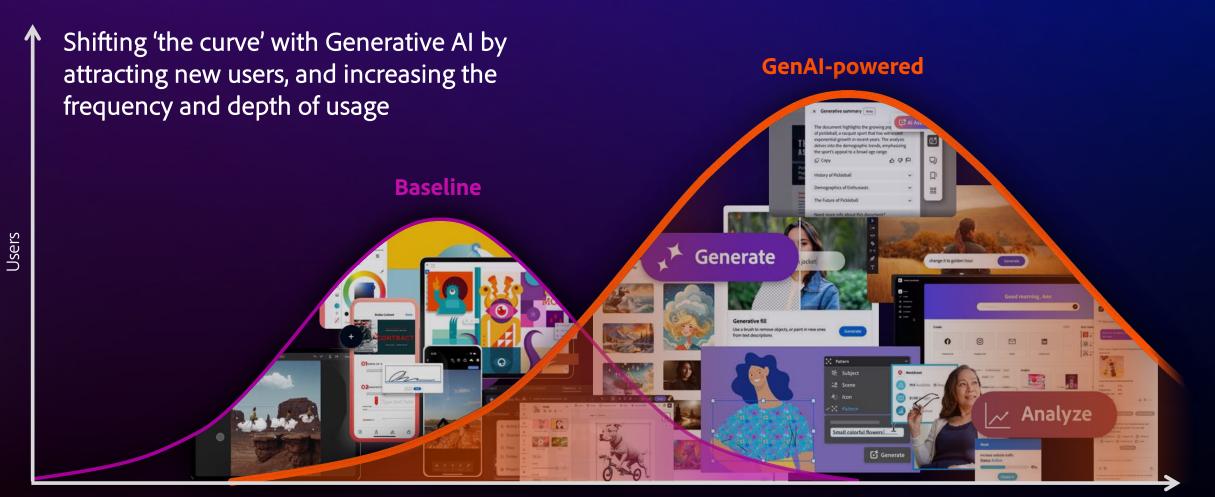
Digital Media AI monetization







Product engagement: pushing the curve to the right with AI



Distribution curve graphic for illustrative purposes only

Frequency & depth of usage

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Digital Experience opportunity





What to expect in Experience Cloud: delivering the future of digital experiences



AI Assistant enhancing productivity across Experience Cloud apps Reimagining Experience Cloud apps leveraging generative AI New generative AI-based solutions to revolutionize digital experiences starting with Adobe GenStudio

The AI opportunity for Experience Cloud

Transformational value



Hey Mia! Are you still



Empowering new practitioners

Accelerate business value

- Simplify content creation-to-activation process
- Drive efficiency through embedded generative AI offerings and automated workflows
- Shorten time to plan and deploy new use cases

Expand enterprise user base

- Enable any user to rapidly become proficient through conversational interfaces
- Expand beyond marketing to include new functional areas
- Democratize insights across the enterprise



Grab hydr

Al innovation drives new monetization opportunities

AI Assistant enhancing productivity across Experience Cloud apps

- Drive upsell through availability of value-add features in higher value tiers
- Create incremental adoption opportunities through seat expansion

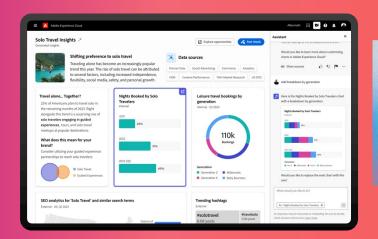
Reimagining Experience Cloud apps leveraging generative AI

- Deliver added value for new and renewing customers
- Enable list price uplift

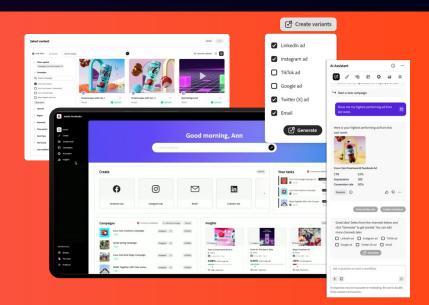
New generative AI-based solutions to revolutionize digital experiences starting with Adobe GenStudio

Offer scaled pricing based on number of seats and usage

Subscriptions and consumption







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Adobe Experience Cloud business momentum

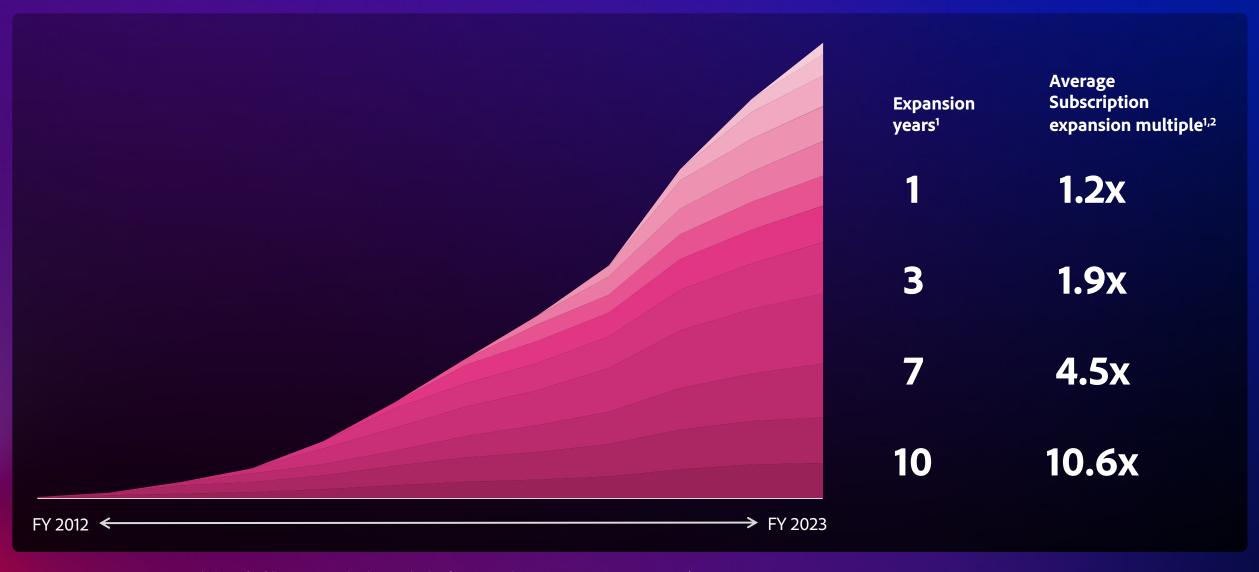


Value-driven customer expansion Annual revenue \$4.9B FY2023 FY20-FY23 Growth \$4.4B ~\$**4**M ~**1.8**x +52% >\$800M \$3.9B Average BoB¹ of Growth multiple of growth in accounts AEP + apps BoB top 1000 customers top 1000 customers with >\$1M in BoB¹ exiting Q1FY24 \$3.1B (FY2020 - FY2023) ~\$**1.6**B ~\$**19**M ~2.0x 117% Net dollar retention Growth multiple of Average BoB¹ of Combined TCV rate of Top 1000 top 100 customers top 100 customers of top 10 customers³ customers² ~\$**40**M ~2.2x Growth multiple of Average BoB¹ of top 25 customers top 25 customers FY2020 FY2021 FY2022 FY2023



¹Book of Business (BoB) includes annualized subscription value of SaaS, managed service, term, and subscription services offerings ²Net dollar retention reflects the annual growth rate of ARR for Top 1000 Digital Experience customers inclusive of any attrition, as of FY2023 ³Reflects Total Contract Value for top 10 customers at end of Q4 FY2023 Source: Adobe, December 2023 & March 2024 for AEP + apps BoB

GTM: proven track record of solution adoption and expansion

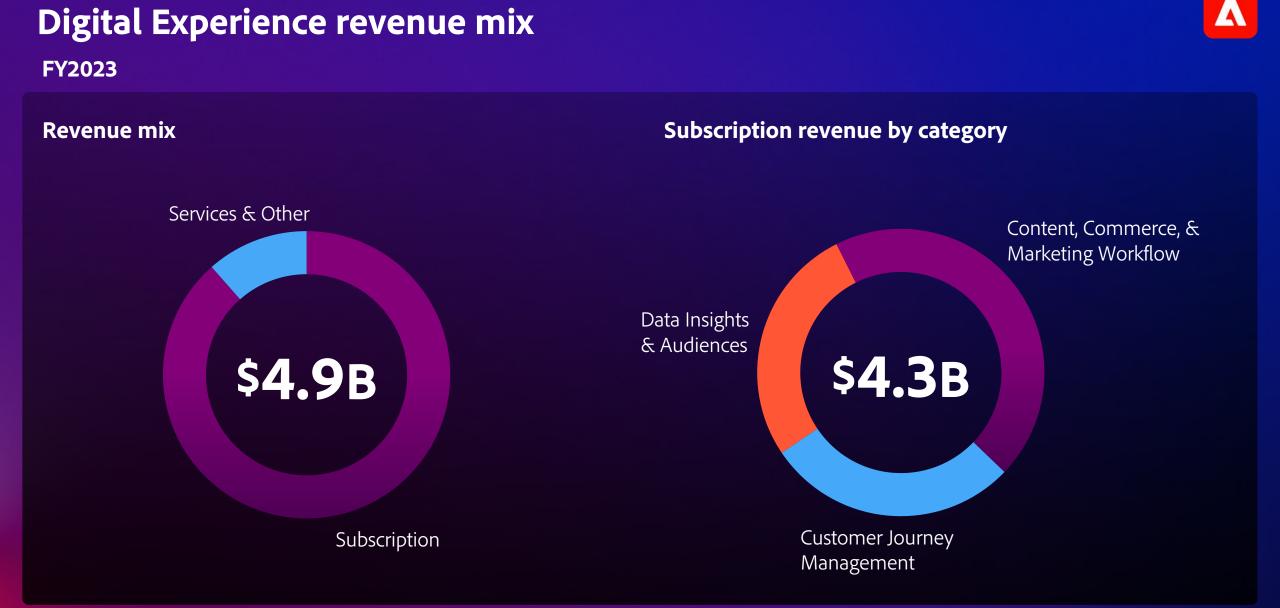


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¹Multiples use first full year revenue as baseline in each cohort (e.g., FY2021 cohort compares FY2023 revenue to FY2022)

² Cohort analysis based on Subscription Revenue for all current Digital Experience customers who were added from FY2012 through FY2023, other than customers acquired as a result of M&A since 2018 Source: Adobe, March 2024



Adobe Summit Investor Meeting Source: Adobe, December 2023

2027 Experience Cloud total addressable market



2027 Experience Cloud TAM \sim \$1558

~\$**49B** Data Insights & Audiences

- Single view of customer fuels Personalization at Scale
- First-party data collaboration
- Omni-channel customer analytics
- Data governance
- Product Analytics

~\$**77**B

Content, Commerce & Workflows

- Content Supply Chain
- GenAl-first content creation
- Marketing System of Record
- Integrated marketing workflows
- Agile marketing and creative collaboration
- Personalized commerce services

~\$**29B**

Customer Journeys

- Real-time customer journey
 orchestration
- Intelligent offer decisioning
- Audience based and 1:1
- Experimentation and decisioning
- B2B & B2C
- Web + mobile



The digital experience flywheel

Variation & personalization





Financial strategy





Efficient Capital Allocation



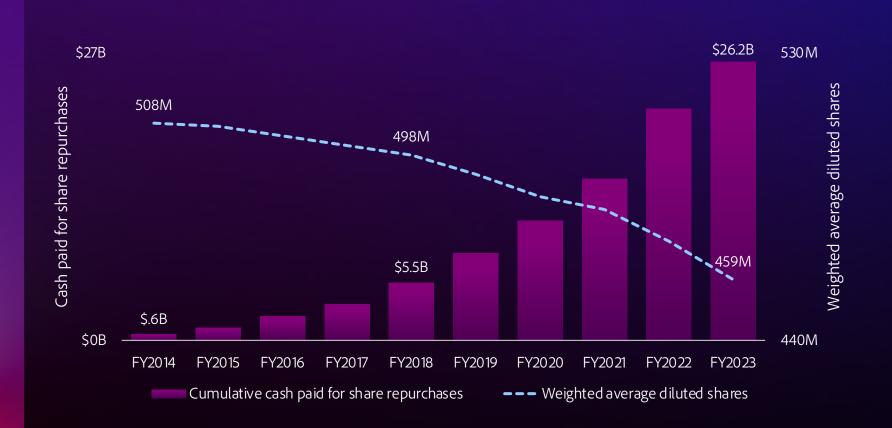
Robust Capital Structure

- Invest in the business and maximize growth
- Further enhance value through inorganic opportunities
- Offset dilution and consistently return capital via share repurchase
- Strong cash flow generation and liquidity
- Net debt neutral balance sheet
- Strong investment grade credit rating



Strong, consistent capital returns

Meaningful share count reduction over the last decade, over \$26 billion of shares repurchased



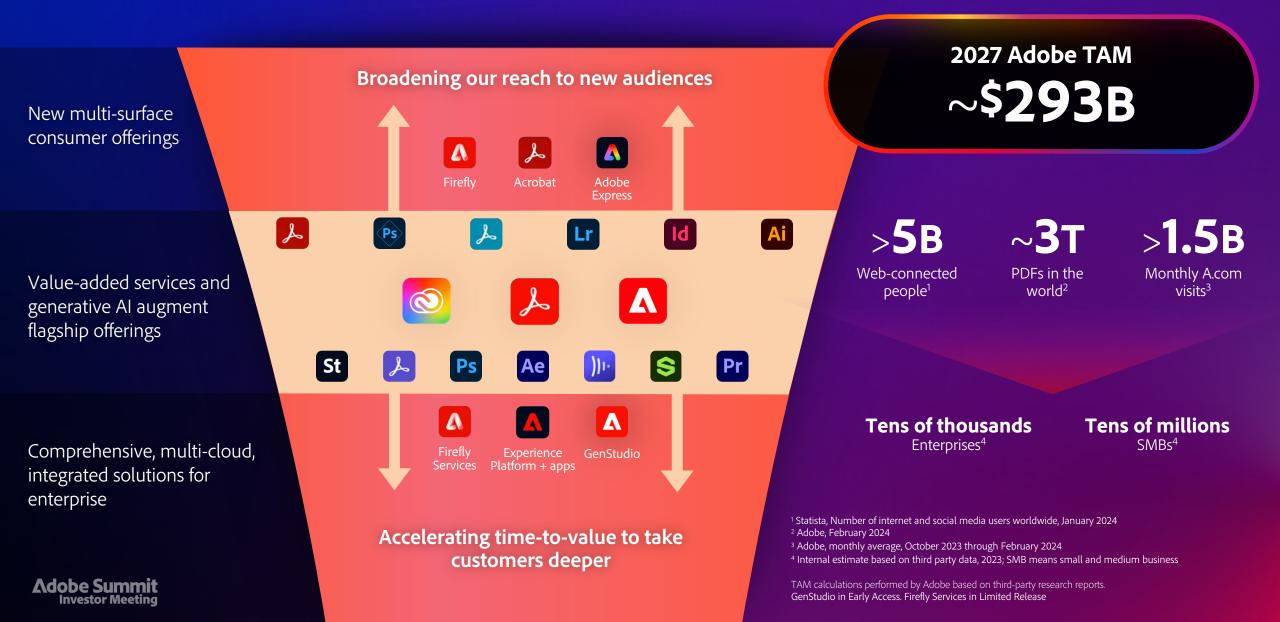


Prior four year repurchase authorization fully utilized over three years

\$**25**B

New repurchase authority announced through March 2028

Expanding Adobe's opportunity: the path to \$30B and beyond







Reconciliation of GAAP to non-GAAP operating margin

	FY2013	FY2014	FY2015	FY2016	FY2017
GAAP operating margin	10.4 %	10.0 %	18.8 %	25.5 %	29.7 %
Stock-based and deferred compensation	8.2	8.1	7.0	6.0	6.3
Restructuring and other related charges	0.7	0.5		-	-
Amortization of purchased intangibles & technology license arrangements	3.8	3.0	3.3	2.3	2.0
Loss contingency (reversal)	-	0.2	(0.2)		-
Non-GAAP operating margin	23.1 %	21.8 %	28.9 %	33.8 %	38.0 %

Adobe Summit Investor Meeting Source: Adobe, December 2023

Reconciliation of GAAP to non-GAAP operating margin (continued)

	FY2018	FY2019	FY2020	FY2021	FY2022	FY2023
GAAP operating margin	31.5 %	29.2 %	32.9 %	36.8 %	34.6 %	34.3 %
Stock-based and deferred compensation	6.8	7.1	7.2	7.0	8.1	8.9
Amortization of intangibles	1.8	3.6	2.8	2.2	2.3	1.9
Acquisition-related expenses ^(*)	-	-			0.1	0.6
Loss contingency ^(**)	-		-	-	-	0.2
Non-GAAP operating margin	40.1 %	39.9 %	42.9 %	46.0 %	45.1 %	45.9 %

(*) Associated with the Figma transaction, and includes deal costs, certain professional fees and the termination fee

(**) Associated with an IP litigation matter

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Source: Adobe, December 2023

Reconciliation of GAAP to non-GAAP earnings per share

	FY2013	FY2014	FY2015	FY2016	FY2017
GAAP diluted earnings per share	\$ 0.56	\$ 0.53	\$ 1.24	\$ 2.32	\$ 3.38
Stock-based and deferred compensation	0.65	0.65	0.67	0.70	0.92
Restructuring and other related charges	0.05	0.04	-	-	-
Amortization of purchased intangibles & technology license arrangements	0.30	0.24	0.30	0.27	0.29
Non-operating income (expense)	0.01	-	(0.04)	-	(0.02)
Loss contingency (reversal)	-	0.02	(0.02)	-	-
Income tax adjustments	(0.23)	(0.15)	(0.07)	(0.28)	(0.26)
Non-GAAP diluted earnings per share	\$ 1.34	\$ 1.33	\$ 2.08	\$ 3.01	\$ 4.31

Adobe Summit Investor Meeting Source: Adobe, December 2023

Reconciliation of GAAP to non-GAAP earnings per share (continued)

	FY2018	FY2019	FY2020	FY2021	FY2022	FY2023	Q1 FY24
GAAP diluted earnings per share	\$ 5.20	\$ 6.00	\$ 10.83	\$ 10.02	\$ 10.10	\$ 11.82	\$ 1.36
Stock-based and deferred compensation	1.23	1.62	1.90	2.30	3.02	3.78	1.03
Amortization of intangibles	0.35	0.80	0.74	0.73	0.85	0.81	0.18
Acquisition-related expenses (*)		-	-	-	0.05	0.25	2.21
Loss contingency ^(**)	-	-	-	-	-	0.10	-
Investment losses (gains), net	(0.01)	(0.10)	(0.03)	(0.03)	0.04	(0.03)	(0.04)
Income tax adjustments	(0.01)	(0.45)	(3.34)	(0.54)	(0.35)	(0.66)	(0.26)
Non-GAAP diluted earnings per share	\$ 6.76	\$ 7.87	\$ 10.10	\$ 12.48	\$ 13.71	\$ 16.07	\$ 4.48

(*) Associated with the Figma transaction, and includes deal costs, certain professional fees and the termination fee

(**) Associated with an IP litigation matter

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Source: Adobe, March 2024

Reconciliation of GAAP to non-GAAP FY2024 financial targets

Effective income tax rate	FY2024 Target	Diluted earnings per share	FY2024 Target - Low	FY2024 Target - High
GAAP effective income tax rate	20.5 %	GAAP diluted earnings per share	\$ 11.26	\$ 11.66
Stock-based and deferred compensation	(1.3)	Stock-based and deferred compensation	4.33	4.33
Amortization of intangibles	(0.2)	Amortization of intangibles	0.73	0.73
Acquisition termination fee ^(*)	(2.5)	Acquisition-related expenses ^(*)	0.13	0.13
Income tax adjustments	2.0	Acquisition termination fee (*)	2.19	2.19
Non-GAAP effective income tax rate	18.5 %	Income tax adjustments	(1.04)	(1.04)
		Non-GAAP diluted earnings per share	\$ 17.60	\$ 18.00

(*) Associated with the Figma transaction. "Acquisition-related expenses" includes deal costs and certain professional fees. Earnings per share targets assume diluted share count of ~454 million for fiscal year 2024



Source: Adobe, March 2024

Use of Non-GAAP Financial Information

These Materials contain non-GAAP financial measures, which are not prepared in accordance with generally accepted accounting principles ("GAAP"), including non-GAAP operating margin, non-GAAP diluted earnings per share, non-GAAP tax rate and constant currency revenue growth rates. These non-GAAP financial measures are not an alternative for measures prepared in accordance with GAAP and may be different from non-GAAP measures used by other companies. In addition, these non-GAAP measures are not based on any comprehensive set of accounting rules or principles. Adobe believes that non-GAAP measures have limitations in that they do not reflect all of the amounts associated with the Company's financial results as determined in accordance with GAAP and that these measures should only be used to evaluate the Company's financial results in conjunction with the corresponding GAAP measures; therefore, the Company qualifies the use of non-GAAP financial information in a statement when non-GAAP information is presented.

Non-GAAP operating margin, non-GAAP diluted earnings per share and non-GAAP tax rate may exclude items including (but not limited to): stock-based and deferred compensation expenses, amortization of intangibles, investment gains and losses, income tax adjustments, and the income tax effect of the non-GAAP pre-tax adjustments from the provision for income taxes. Constant currency revenue growth rates are calculated by converting non-United States Dollar revenue using comparative period exchange rates and determining the change from prior period reported revenue, adjusted for any hedging effects.

Adobe uses non-GAAP financial information to evaluate its ongoing operations and for internal planning and forecasting purposes. Adobe's management does not itself, nor does it suggest that investors should, consider such non-GAAP financial measures in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. Adobe presents such non-GAAP financial measures in reporting its financial results to provide investors with an additional tool to evaluate Adobe's operating results. Adobe believes these non-GAAP financial measures are useful because they allow for greater transparency with respect to key metrics used by management in its financial and operational decision-making. This allows institutional investors, the analyst community and others to better understand and evaluate our operating results and future prospects in the same manner as management. Adobe's management believes it is useful for itself and investors to review, as applicable, both GAAP and non-GAAP measures, as well as the reconciliation of the non-GAAP financial measures to their most directly comparable GAAP financial measures.

